

# FLORIDA STERLING

Serving Florida as the epicenter for business quality through assessment, training, and recognition for performance excellence and proven results.



## Conference Schedule of Events

### MONDAY, May 27, 2019

3:00 p.m. - 5:00 p.m. Conference Registration & Information

### TUESDAY, May 28, 2019

7:00 a.m. - 5:00 p.m. Conference Registration & Information  
8:00 a.m. - 4:30 p.m. \* Florida's Strategic Planning Summit (additional payment required-see registration form)  
8:00 a.m. - 4:30 p.m. \* Florida Healthcare Symposium (additional payment required-see registration form)  
8:00 a.m. - 4:30 p.m. Full-Day Pre-Conference Workshop (additional payment required-see registration form)  
*Sterling Criteria: The Performance Excellence Framework for Sustainability*  
3:00 p.m. - 4:30 p.m. Conference Preview Session  
4:30 p.m. - 6:00 p.m. Grand Opening Products & Services Exposition & Networking Reception  
6:00 p.m. - 7:30 p.m. Conference Preview Session

### WEDNESDAY, May 29, 2019

7:00 a.m. - 5:00 p.m. Conference Registration & Information  
7:00 a.m. - 7:45 a.m. Continental Breakfast in Expo Hall  
8:00 a.m. - 9:20 a.m. Opening Keynote Session 9:20 a.m. - 9:45 a.m. Coffee Break  
9:45 a.m. - 11:15 a.m. Workshop Sessions (Eight Concurrent Sessions) - includes 5 Certification tracks \*\*  
11:20 a.m. - 12:05 p.m. Luncheon  
12:05 p.m. - 12:50 p.m. Dessert & Networking in the Expo Hall  
1:00 p.m. - 2:30 p.m. Workshop Sessions (Seven Concurrent Sessions)  
2:30 p.m. - 2:45 p.m. Transition  
2:45 p.m. - 4:25 p.m. Workshop Sessions (Eight Concurrent Sessions) - includes 5 Certification tracks \*\*  
4:30 p.m. - 5:30 p.m. Networking Reception in the Expo Hall "Ask the Sterling Experts"

### THURSDAY, May 30, 2019

7:00 a.m. - 5:00 p.m. Conference Registration & Information  
7:00 a.m. - 7:45 a.m. Continental Breakfast in the Expo Hall  
8:00 a.m. - 9:30 a.m. Workshop Sessions (Eight Concurrent Sessions) - Includes 5 Certification tracks  
9:30 a.m. - 9:50 a.m. Coffee Break  
9:50 a.m. - 11:20 a.m. Workshop Sessions (Seven Concurrent Sessions)  
11:20 a.m. - 11:35 a.m. Networking Break  
11:35 a.m. - 12:20 p.m. Speed Learning in the Mediterranean Ballroom (includes 3-15 minute sessions with 30 table topics)  
12:20 p.m. - 1:00 p.m. Luncheon  
1:00 p.m. - 1:40 p.m. Closing of Expo Hall includes Dessert and Raffle  
1:50 p.m. - 3:20 p.m. Workshop Sessions (Eight Concurrent Sessions) - includes 5 Certification tracks  
3:20 p.m. - 3:30 p.m. Transition  
3:30 p.m. - 5:00 p.m. Closing Session: Team Showcase Competition

### FRIDAY, May 31, 2019

7:00 a.m. - Noon Conference Registration & Information  
7:00 a.m. - 7:45 a.m. Continental Breakfast  
8:00 a.m. - 9:30 a.m. Workshop Sessions (Seven Concurrent Sessions) - includes 4 Certification tracks  
9:30 a.m. - 9:45 a.m. Coffee Break  
9:45 a.m. - 11:15 a.m. Workshop Sessions (Seven Concurrent Sessions) - includes 4 Certification tracks  
11:15 a.m. - 11:25 a.m. Short Networking Break  
11:25 a.m. - 12:25 p.m. Closing Keynote Session:  
12:25 p.m. - 2:00 p.m. Lunch on Your Own  
2:00 p.m. - 4:00 p.m. Bonus Session  
5:00 p.m. - 6:00 p.m. Banquet Will Call  
5:30 p.m. - 6:30 p.m. Governor's Reception  
6:30 p.m. - 10:00 p.m. 27th Annual Governor's Sterling Award Banquet  
10:00 p.m. - Until..... After Banquet Celebration

\* These events will have breakfast and networking for 30 minutes prior to start time. Registration opens at 7:00 a.m.

\*\* The 5 Certification tracks require attendance at all six sessions. The tracks are Six Sigma Yellow Belt, Leadership MBA Lite, Lean Project Leader, and Management for Excellence (Sterling Criteria). Advanced Leadership requires four sessions on both Wednesday and Thursday.