



#We Are Sterling

Elevating organizational performance excellence.

TALLAHASSEE PERFORMANCE IMPROVEMENT SUMMIT

Tallahassee Community College – Center for Workforce Development

February 7, 2019 • 8:00 a.m. – 4:00 p.m.

WHAT IS THE PERFORMANCE IMPROVEMENT SUMMIT?

It is the premier one-day high performance learning event in the state of Florida that features management best practices from 15 public and private organizations and businesses.

Sample Workshop Topics:

- Career Progression to Executive Leader Development
- Using Lean Six Sigma
- Team Dynamics
- Leading Multigenerational Teams
- Moving your Organization from Reactive to Proactive
- How Systems & Integration Focus Lead to High Performance

The Summit features a **Florida Team Showcase** contestant, the University of Florida at Jacksonville Health “Bug Busters” team. Their project focused on reducing surgical site infections by determining why patients were getting them using six sigma green belt techniques to analyze data. The team determined the cost of poor quality to be over \$4.3 million, plus intangible losses. The root cause of the problem and appropriate solution was determined and rolled out through training staff and educating patients. Results from this project resulted in ZERO infections in six of eight months with the average rate dropping below the goal of 3.1 to 0.3%. Learn more about the strength of appropriately applied data and analytics.

WORKSHOPS • BEST PRACTICES • TEAM SHOWCASE • KEYNOTE SESSION

[CLICK HERE](#) TO REGISTER (\$195)

For more information visit www.floridasterling.com or Call (850)-922-3516



KEYNOTE SPEAKER

Roland Martinez, Deputy Director, Florida Department of Health in Broward County, 2018 Governor's Sterling Award Recipient

Becoming Sterling Strong: Leadership Strategies that Transformed an Organization

For the past 10 years the Florida Department of Health in Broward County (DOH-Broward) has utilized the Sterling Criteria as the framework of its organizational management system. Come along with us on a tour of the foundational leadership strategies that resulted in the cultural transformation of DOH-Broward. We'll show you how an average organization can be changed into a high-performing public sector powerhouse culminating in the achievement of 2018 Governor's Sterling Award.

